

DATA PROTECTION POLICY

Home Hunterz Privacy Policy

Home Hunterz holds information about its customers as part of day to day business, holding contact information such as email addresses and telephone/mobile numbers, where appropriate. Home Hunterz holds information on customer preferences when seeking to buy or sell property and personal information for customers using services introduced through Home Hunterz. Home Hunterz works with third parties who provide access to information and other services, such as lesse/lessor tenancy management. In order to facilitate contact between customers of the site and third parties, it may be necessary to share contact information of customers. By accessing the site and providing Home Hunterz with contact information, customers and other persons provide permission for those details to be passed to third parties working with Home Hunterz to provide Home Hunterz services. If customers or third parties accessing Home Hunterz's website do not agree to Home Hunterz holding their details for the purposes stated in this policy, they should not provide contact details to Home Hunterz.

Home Hunterz Partners

In order for Home Hunterz to do business and deliver its services over the internet, Home Hunterz has third party partners who provide access to services, information portals and websites to enable customers to interact with Home Hunterz on a day to day basis. These partners may draw information from other websites or online portals. Home Hunterz is not responsible for the accuracy or content of material collected by partners that subsequently appear on or are accessed from recommendations made by Home Hunterz. Home Hunterz may provide customers with access to third party online payment providers or payment engines to facilitate payments by customers. These firms may use cookies to monitor usage of their websites or portals. Customers should check cookies policy of all third party providers.

What Home Hunterz does with your information

Home Hunterz uses the information provided to facilitate customers seeking to buy or sell homes and introduce tenants to Home Hunterz lesse/lessor tenancy management partner. Home Hunterz will use the information held about its customers to facilitate them performing the tasks they want to undertake as customers of Home Hunterz. Home Hunterz may, from time to time, offer customers the opportunity to obtain information and/or quotations for third party services available from Home Hunterz partners.

Managing your information

Home Hunterz's selected partner for providing tenancy management services manages tenant data. Customers seeking to buy or sell homes will have information held to enable Home Hunterz to notify them of suitable properties that are being marketed by Home Hunterz or its partners based on the customers stated preferences. Home Hunterz has up to date anti-virus software which is regularly used and facilities for backing up its computer equipment to ensure the safety of data and records. In the event of a breach of Home Hunterz systems, Home Hunterz will take such action as required to minimise the impact of the loss or corruption of data. Home Hunterz will notify customers whose information may have been compromised within 48 hours of becoming aware of the breach. Home Hunterz is unable to provide a similar guarantee for customers accessing online tenancy services. Customers using those services need to check the breach of privacy undertakings on the tenancy management partner's portal and website to understand the policy in place and their rights. Home

Hunterz will only retain customer details whilst the customer is actively seeking to buy or sell a home or is a current tenant using the tenancy management service. Unused details will be deleted by Home Hunterz 12 months after the last access by the customer or a third party who provided details.

What happens if you no longer want us to hold your details

If you no longer want us to keep your details please let us know by contacting info@homehunterz.com and we will delete any details we have for you.

HOME HUNTERZ

Asset Consulting Services,

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